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Introduction

Skills for Change is known for pioneering programs that respond to shifting immigration and workplace trends and lead to employment. The first program, in 1982, was an office training program that successfully ledall its first graduates, a group of women from Southeast Asia, into full-time employment. We take pride in our track record and the recognition of our agency within and outside the Greater Toronto Area and the province as a leader in services to internationally trained immigrants.

Our Vision

Our Vision is for a Canada where everyone has equal opportunities to succeed.

We are committed to striving for a Canada where newcomers and other underserved individuals have access to opportunities that empower them to succeed personally and professionally. Our approach to achieving this is supporting clients through strong partnerships, employment and sector relevant programs, and amplifying our voice in sector dialogue on immigration.

Our Mission

We work with newcomers and underserved groups providing holistic solutions that bridge the gap between potential and opportunity for success in Canada.

Our mission is to enhance skill sets, opportunities, and access to good work for newcomers and underserved groups across Canada

Our Values

Skills for Change's work is guided by a set of values that reflect our strong commitment to providing holistic support to a growing community of newcomers and underserved clients. These values inform our work and ensure that our methods that are empathetic, inclusive, and respectful. We lean on the interconnectedness of the communities in which we work and value the strength that comes from meaningful collaboration. Skills for Change's work is intrinsically informed by the following set of behavioural values:

Excellence

We deliver quality and excellence in all that we do. Through a commitment to delivering measurable results and accountability to our work, clients, employees, employers, and funders, we create positive, powerful, and sustainable impact

Empathy

We treat all individuals with empathy, compassion, and understanding to ensure that clients are supported holistically and feel respected through their journey.

Transparency

We hold ourselves accountable to transparently communicating and demonstrating our progress and outcomes. Transparency is essential to us in holding and maintaining the trust we have earned with our clients, employees, employers, and funders.

Inclusivity and Diversity

We recognize the value of inclusivity and diversity as essential for creating an effective and supportive environment where everyone can feel comfortable to express their whole selves. As an organization dedicated to supporting newcomers and underserved communities, Skills for Change is especially concerned with being representative of the communities it serves.

Our Foundational Principles

Skills for Change's Foundational Principles underpin our intendedoutcomes. Our values inform how we work, and our Foundational Principles inform why we do what we do. These are the Principles we embed in our programs and our motivations. At Skills for Change, our foundational principles are:

Client-Centered

Our primary focus is on our clients, the newcomers and underserved groups who have come to our communities to create a life for themselves and their families. We strive to serve the underserved and engage the unengaged.

Optimism

We approach our work with the belief that we can work through the complexities of the sector and our clients' realities to meet their needs and facilitate positive experiences within our programs as well as society at large. Our optimism stems from our organization's collective belief that our work will have positive outcomes and impacts at the micro and macro levels.

Engagement

We believe that meaningful engagement must be both internal to our own organization as well as focused externally on our clients. Skills for Change emphasizes engaging those we serve and work alongside to produce meaningful results. Our staff reflects the clients we serve and all staff play a critical role in serving as catalysts for the success of our clients.

Our Alignment with the Sustainable Development Goals

The United Nations (UN) Agenda 2030 and the Sustainable Development Goals (SDGs) aims to transform our world. The Goals are a call to action to end poverty and inequality, protect the planet, and ensure that all people enjoy health, justice and prosperity. However, progress is a shared responsibility; the government of Canada's National Strategy seeks to advance the SDGs through dialogue, participation and collaboration.

At Skills for Change, our strategic goals are aligned with the Sustainable Development Goals as well as the government of Canada's commitment to build stronger, safer, and more inclusive communities that leaves no one behind. Our programs target immigrants, refugees and underrepresented groups to provide skills training and secure employment, promotes wellbeing, builds confidence and creativity, and promotes productive employment and decent work opportunities for all. This has translated in large measure to underscore the following:

- 1. Reduce Poverty through Decent Jobs
- 2. Settle newcomers to build a life in Canada.
- 3. Build skills to promote increased labour market freedom.
- 4. Improve Mental Health and Wellbeing.
- 5. Advocate for environmentally sustainable and healthy communities.
- 6. Combat social and professional isolation through mentorship and networking.
- 7. Help underserved seniors to make friends and be digitally safe.
- 8. Empower entire communities to work towards eradicating systemic racism.
- 9. Provide youth with equal access to opportunities.
- 10. Promote gender equality.

Specifically, our programs are targeted at the following Sustainable Development Goals:

SDG 1: No Poverty – Global statistics reveals that more than 700 million people live in extreme poverty on less than \$1.90 a day and an estimated 71 million additional people around the world will be pushed into extreme poverty due to COVID-19. At Skills for Change, our programs provide various forms of support for clients, building their resilience, reducing their exposure and vulnerability to extreme conditions and building their economic power to earn above the poverty line of \$1.25 per day.

SDG 3: Good Health and Wellbeing - Ou programs focus on ensuring healthy living and promoting mental health and well-being of clients by providing mental health & wellness workshops, counselling by certified counsellors and referrals to other community interventions and support groups. We provide tools, resources and wrap around support to reduce social isolation and increase self-esteem, networking as well as build confidence.

SDG 4: Quality Education - Through our programs, we ensure inclusive, equitable, quality education and promote lifelong learning opportunities for individuals and groups by focussing on providing mentoring and skills development trainings and workshops while ensuring diversity, equity, and inclusion as well as eliminating all forms of discrimination. Our learners also acquire the knowledge and skills they need to promote sustainable development.

SDG 5: Gender Equality – Achieving gender equality and empowering women and girls, is a global goal to reduce barriers for vulnerable populations. Therefore, addressing systematic barriers facing women and other groups, is a key strength of programming at Skills for Change. Our programs ensure participation, representation, leadership, information and communications to promote the empowerment of women and all groups.

SDG 8: Decent Work and Economic Growth - Our skills training and other development focused programs promote inclusive and sustainable economic growth through productive employment and decent work opportunities for all clients. This contributes to reducing the number of individuals and youth, not in employment, education or training by providing them access to employment and continuous training

SDG 11: Sustainable Cities and Communities – Sustainable development cannot be achieved without significantly transforming the way urban spaces are built and managed. Through continuous education and advocacy with key stakeholders and groups, our programs seek to ensure inclusive, safe resilient and sustainable cities and settlements for all.

SDG 13: Climate Action - Climate change is a global challenge and taking urgent action to combat its impacts is a key sustainability indicator across the SDGs. Our climate action initiative, seeks to mitigate the effects of climate change through holistic youth-led interventions. Through education and engagements, our programs will increase awareness of sustainability and contribute to building environmental sustainability championed by community change agents.

Executive Message

Stakeholders and Community,

I am honoured and delighted to introduce you all to this year's annual report, a momentous occasion where we reflect on our achievements, and the impact we've made on our community.

First and foremost, I want to highlight the profound alignment between Skills for Change's programs and the United Nations Sustainable Development Goals (SDGs). Our commitment to making a difference in the lives of individuals and communities is deeply rooted in these global objectives. Today, I would like to draw your attention to how our work contributes to several key SDGs:

SDG 1: No Poverty

We firmly believe that access to education and job training can break the cycle of poverty. Our programs empower individuals to lift themselves and their families out of poverty by gaining essential skills and finding meaningful employment.

SDG 3: Good Health and Well-being

Health and well-being are not just physical but also mental and emotional. Our holistic approach to education ensures that our participants are not only professionally skilled but also equipped with the resilience and well-being tools necessary to thrive.

SDG 4: Quality Education

Skills for Change provides quality education and training opportunities to all, regardless of background. We strive to bridge educational gaps and promote lifelong learning for personal and professional growth.

SDG 5: Gender Equality

We are committed to promoting gender equality in all aspects of our work. Through our programs and initiatives, we aim to empower women and create a more inclusive society where everyone has equal opportunities to succeed.

SDG 8: Decent Work and Economic Growth

Our core mission is to prepare individuals for the workforce and wider community. By doing so, we contribute to the growth of local economies and help create a world where decent work and economic opportunities are accessible to all.

SDG 11: Sustainable Cities and Communities

As we successfully conclude our 2018-2023 strategic plan, we are proud to have played a role in building stronger, more inclusive communities. Our work fosters diversity and inclusion, making our cities more sustainable and vibrant.

SDG 13: Climate Action

Skills for Change recognizes the importance of addressing climate change. We incorporate sustainability practices into our operations and encourage our participants to be environmentally conscious, contributing to global efforts to combat climate change. Driving these SDGs forward is not just a matter of responsibility; it is a moral imperative.

As we celebrate the completion of our 2018-2023 strategic plan, we recognize the immense importance of our work in realizing these global goals and highlight where we were to how far we've come in delivering our strategic priorities.

Enhanced Organizational Capacity

We are incredibly proud of the strides made in enhancing organizational capacity in 2022-2023. One of our most remarkable achievements was the successful transition back into the office environment after two years of remote work during the challenging times of the COVID-19 pandemic. This transition required adaptability, resilience, and a deep commitment to ensuring the safety and well-being of our staff and participants. We not only met this challenge head-on but also used it as an opportunity to reimagine the way we work. Our return to the office has not only strengthened our sense of community but also reaffirmed our dedication to providing in-person support and resources, ultimately enhancing our ability to fulfill our mission and serve our community effectively.

Recognizing the growing complexity of our organization, we identified the need for an operations department to oversee critical areas such as facilities management, building compliance, and digital transformation, ensuring a seamless and efficient operation for the benefit of our community.

Review and Expansion of Programs

Our return to the office in April 2022 not only strengthened our commitment to inperson support but also empowered us to expand our program offerings. We were able to provide a dynamic hybrid model of services, combining the best of both worlds – inperson and remote. This innovative approach allowed us to reach even more individuals and communities, offering greater flexibility and accessibility while maintaining the quality and impact of our programs. In addition, we increased our evaluation and research capacities with a key research project funded by the Future Skills Centre to examine the working conditions of migrant workers in the hospitality sector. We also enhanced our government relations, with a highlight of Canadian Senator Andrew Cardozo visiting our offices and learn more about our work. We continued to strengthen our employer engagement model, building key partnerships with corporate and employment partners, offering over 500 job opportunities to our clients this year.

One of our key highlights for 2022-2023 was the creation of our Sustainability department. This department was created to formalize our commitment to environmental responsibility and social impact, ensuring that sustainability becomes an integral part of our organizational culture and programming.

Funding Diversification

We continued to make investments in our program design process and team to effectively diversify our sources of fundraising and sustainability of our organization. We implemented a new fundraising plan and established key partnerships with corporations, including Laurentian Bank and Kinross Gold, who in addition to the Ministry of Labour, Immigration, Training and Skills Development, invested in our Black Youth in STEM program; following a competitive process across North American organizations, TD granted us \$1,000,000 to develop a Youth Climate Action Initiative through their Ready Challenge. In addition to new funding opportunities, we received funding for the first time to deliver two Skills Development Fund projects in Cybersecurity and Skilled Trades Pathways (commenced in April 2023) through the Ministry of Labour, Immigration, Training and Skills Development and renewals for programs including Pre-Apprenticeship training (commenced in April 2023), Data Analytics with TD and Women and Girls Circle Project, funded by the Canadian Women's Foundation, to name a few.

People Management

In our relentless pursuit of excellence, we have made significant strides in advancing people management within our organization. This year, we have invested in top-tier talent, expanding our teams to bolster our capacity to deliver programs effectively. The creation of a dedicated department to support our agency's growth has been a pivotal step, ensuring that our operations remain efficient, and our services continually improve. Furthermore, our commitment to our staff's well-being and engagement has never been stronger. We have introduced a vibrant social committee, fostering camaraderie and a positive workplace culture through exciting events and activities. The launch of a weekly CEO update keeps our team informed, engaged, and aligned with our vision, while our ongoing wellness

initiatives underscore our dedication to nurturing the holistic health and happiness of our valuable staff members. These collective efforts underscore our belief that our people are our greatest asset, and by investing in them, we amplify our potential for success.

We would like to thank our management team for leading the continued growth of the Agency. We'd like to thank our Board of Directors for their oversight and engagement in ensuring we are delivering our strategic plan effectively. We would like to thank our staff for their commitment to the work and to our clients and delivering excellence in programming. In addition, we'd like to thank our funders, donors, sponsors and community partners for their incredible support and trust in our organization to deliver. We'd also like to thank our many volunteers and mentors for supporting the journey of our clients. Thank you all for being a part of our journey. Together, we will continue to make a difference and shape a better future for all.

Thank you



Alex PetrovicChair of Board, Skills for Change



Surranna Sandy CEO, Skills for Change

Newcomer Services

Experienced Settlement Outreach Workers assist newcomers to Toronto in their settlement journey through supportive one-to-one counselling, information, orientation and workshops on a range of topics related to settlement such as housing, government services, language training and accessing financial support, and provide referrals to relevant programs and services.

Through the IRS Hub (funded by IRCC), we serve Permanent Residents, Convention Refugees and Ukranians through CAUET.

Through the Newcomer Settlement and Labour Market Orientation (NSLMO) Program (funded by the MLITSD), we support naturalized citizens, permanent residents, refugee claimants, temporary foreign workers, international students and Ontario provincial nominees and their dependents.

	IRS Hub	
1099	172	916
clients served	workshops on settlement topics	workshop participants
No	ewcomer Settlement Pro	gram
835 clients 8 3	3 workshops on settlement a	nd labour market orientation

Through settlement services, clients had their settlement needs assessed, received referrals to appropriate services and gained knowledge and skills to help them to overcome barriers specific to the newcomer experience, so that they can participate in social, cultural, civic and economic life in Toronto.



Immigration, Réfugiés et Citoyenneté Canada Minis

Client Testimonials

With support from the Settlement Outreach Worker, the client found a volunteer position in a food bank, obtained her work permit and secured a position as a shelter relief staff.

NSLMO client

The client found a full-time position as a legal secretary at SMC Versatil

NSLMO client

The client was able to start ESL classes to improve her language skills in order to secure employment.

NSLMO client

A female refugee came to Canada. She was a Judge in Afghanistan. She was facing trauma and was feeling hopeless because she was interested in applying for a scholarship to start afresh in Canada to support her family and the deadline was approaching. She came to know about Skills for Change through an information session at a community agency. Settlement Staff not only assisted her in applying for the scholarship but also with the mental health and wellness referral. She was provided information about the language classes for smoother integration and was supported to secure affordable housing.

IRS Hub Client

Workplace Career Connections Program (WCCP)

The Workplace Career Connections Program (WCCP) is a 5-week hybrid program designed to assist internationally-educated professionals (Permanent Residents, Convention Refugees or Ukrainians under the CUAET program) in Ontario to enhance their knowledge of Canadian workplace culture, utilize interpersonal skills as a job search strategy, and develop job search techniques so they can find and keep a job in their field or in a related field.



Through the WCCP program, clients were able to improve their workplace verbal and written communication skills, learn about their profession in the Canadian labour market and strengthen their job search tools and skills. Clients completed the program better-able to navigate the Canadian job market, demonstrate their competitive edge and in many cases were able to secure employment.



Client Testimonials

"Josee was a great instructor. The inputs she provided were definitely valuable as this is my first Canadian job."

-Lakshmi

(She secured a job as a Business Tech Analyst at Deloitte)

"I was the student of teacher Henry (Henry Drake)'s class. I enjoyed his class very much for his humor, helpful training and sharing."

-Xiaoyun (Susan)

"I found it so helpful. All my teachers in Skills for change helped me to boost my self esteem and confidence. Skills for changes had a great impact on my job search journey."

-Farinaz

(Secured position with medical company as QA & Regulatory Affairs Assistant)

"I have attended many sessions offered by Skills for Change like resume

writing, LinkedIn update, workplace career program which helped me to achieve my end goals. Thanks to the team!"

-Client with an IT background (Secured employment as a Net Api Developer at Tata Consultancy Services.)

Newcomer Employment Preparation Workshop

The Employment Preparation Workshop is a focused 3-day program for people looking urgently for a job. It's especially good for newcomers and those who want to polish their resume and cover letter to apply for a job. The program features a combination of group workshops and personalized guidance, empowering clients to quickly enhance their professional portfolio. Whether new to the job market or seeking quick job placement, this program equips clients with essential skills for success. Topics covered in the program include strategic job searched, targeted cover letters and resumes, interviewing for success, labour market information and one-on-one resume review. While the program is targeted towards Permanent Residents, Convention Refugees and Ukrainians under the Canada-Ukraine Authorization for Emergency Travel (CUAET), others are welcome to join the sessions.

	Statistics	
71	17	19
clients served	clients secured employment	workshops

Through the employment preparation workshop, our clients were able to gain essential skills and knowledge to build and refine their job search tools to enable them to be competitive in their job search journey. Many clients successfully secured employment in their fields. Examples of positions secured include Project Coordinator, Mechanical Designer, Drafter (Architecture), Accounts Receivable Clerk, Civil Engineering.

Client Testimonials

"Thank you Skills for Change for all of your assistance and thank you to (the employment preparation workshop instructor) for all of his help"

-Sanjay (who found a position in civil engineering)



Mentoring for Change

The Mentoring for Change program has a 30-year positive track record of assisting skilled internationally educated professionals in their settlement process, language skills development, entrepreneurship guidance and search for employment. Mentoring is a core service offered to internationally trained professionals, as post-program support for clients who have completed employment preparation programs at SfC. The objective of the program is to assist internationally educated professionals in their search for suitable employment. This is done by matching them with volunteer mentors who provide support and guidance in the job search process. The program recruits Mentors from a wide range of sectors, industries, and diverse populations. Mentors commit time and resources to ensure that mentees receive the guidance and support needed to achieve their professional goals.

Statistics					
128 total mentoring matches					
34	23	15	32	32	
under employment	under settlement	under language	group mentoring for women	group mentoring for youth	

Through the mentoring program mentees were able to build their confidence, expand their networks, and discover new opportunities to advance on their career path. In many cases the mentoring program was instrumental in helping job seekers to find suitable employment.



Client Testimonials

"I have a PhD and work experience of 12 years in research and management before coming to Canada. I was searching for volunteering opportunities online and came across Skills for Change. As I was a newcomer, I had not known much about the organization. Through the information gathered online, I learned that SfC worked with immigrants and newcomers and applied for a volunteering position. I also applied for mentoring and was matched with a mentor who guided me through my search for employment. My experience in mentoring provided me with practical and relevant information from a mentor whose background in Human Resources and lived experience as a newcomer in Canada, made me feel comfortable and confident as I went through the process. She worked with me in preparing resume and cover letter while applying for jobs. She also helped me to prepare for job interviews. She was very kind, and she motivated me to keep applying until I find a good position. After a period of one month, I received a job offer with a startup as their General Manager. The most valuable outcome of the mentoring process is the confidence I gathered because of my mentor's support. I was becoming frustrated with the job search process in Canada, and she supported me and motivated me to search for new ways of searching and applying for jobs. I really thank my mentor and SfC for helping me to land my first Canadian experience."

-Mentee 1 - Researcher and Program Management

"My Mentor got me a job with his company. I'm going to start my Canadian career in (his) team tomorrow. I'm so happy and lucky to have this opportunity. I know I would not have had this opportunity or met with (the mentor) without your help. Very much appreciate your help on this."

-Mentee 2 - Accountant

Client Testimonials (contd.)

"This is to inform you that after 6 weekly sessions with (my mentor) I got Hired! YES, YOU READ IT CORRECTLY! My first job interview, after starting mentoring sessions with (my mentor), it was a different feeling! She gave me all the confidence/energy after going through her magical mentorship! If someone wants their desired job badly and doesn't know how! connect them with (this mentor). Thank you for connecting me with (my mentor)!"

-Mentee 3

"I am expressing my sincere thanks for your advice in terms of the right attitude and approach to communicate with colleagues, professionally etc. You guided me patiently throughout the whole communication process and now I feel more confident in my conversations. I had a great experience in mentoring. Thank you so much for your dedication in helping newcomers! I had a good job as an IT; however, I was not able to communicate well with others at work. I have good IT skills, and perform my technical tasks very well; however, I was uncomfortable during meetings and so I decided to seek help to improve my English conversation, that's when I reached out to Skills for Change and asked for language mentoring. My mentor, an English teacher, helped me to communicate better. She taught me how to speak clearly and how to take time to listen. I can say that mentoring was a big help to me. I had a great experience in mentoring, and I am thankful to my mentor."

-Mentee 4

LINC (Language Instruction for Newcomers to Canada)

SfC offers LINC programs at the intermediate and advanced level for newcomers to Canada seeking to improve their English reading, writing, speaking and listening skills. The program offers a supportive environment in which students learn about life in Canada, Canadian culture, becoming a citizen, living and working in Canada and other useful information while also strengthening their English. For LINC students who are parents or guardians, childcare for children aged 19 months to five years old is also provided. Language testing using the Canadian Language Benchmark (CLB) is conducted, and the Portfolio-Based Language Assessment Model (PBLA) is applied throughout the program.

The program serves Permanent residents, Convention Refugees and Ukrainians under CAUET.

Clients Served

180

10

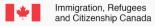
clients were registered in the LINC program.



classes were held (each 8-10 weeks), five at the intermediate level and 5 at the advanced level.

Key Successes

Through the LINC program our clients were able to improve their English reading, writing, listening and speaking skills, build their confidence in using English and develop a greater understanding of Canada and Canadian culture through language instruction tailored to the individual needs of students and virtual and in-person field trips.



Immigration, Réfugiés et Citoyenneté Canada

Client Testimonials

"I missed Tetyana and Richard so much, really appreciate they taught me a lot about English knowledge and the history of Canada, even the way of life here. Literally, they make me love this country."

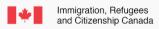
-LINC student

"I would like to thank you from the bottom of my heart about the unforgettable journey with SFC it was a great pleasure for me to have you such an amazing instructor i had ever seen. From my experience with SFC Agency I will be very proud to recommend it to every newcomer. Thank you SFC for the great opportunity to learn new helpful and interesting information about Canada.

Yesterday i was between mixed up of emotions as you said bittersweet exactly, from one hand i was upset and sad that i have to leave the school and from the other hand was happy for my new status in Canada after 7 years, whoever it is never too late.

I send you my virtual sincere hugs and to all my classmates as well i really miss you and for sure i will pass by once i will have a chance. I can't thank you enough Tetyana for all the support, assistance,motivations you gave me, you're such an angel, down to earth person, humble, sense of humor all the times, positive energetic good advisor..."

-LINC 4-5 student (she received her Canadian citizenship and therefore was no longer eligible to participate in the program. Her language level supported her application for Canadian citizenship)



Youth Leadership Programs - Lead On!

Lead On! Is a 10-week youth leadership program that was created to support youth to develop their skills, networks, experiences, and better integrate into the Canadian environment.

Through the program, youth are introduced to the concept of youth leadership, build life skills to lead and put their skills into action. They also received one-to-one support from the youth worker to address their settlement needs, whether it was coaching on educational pathways, job search preparation or general information about services available to newcomers to Toronto.

The program serves youth who are Permanent Residents, Convention Refugees or Ukrainians under the CUAET program

Statistics

Eligible youth clients (ages 16–29) participated in in three cycles of the 10-week youth leadership program and a 3-day boot camp summer session.

Youth new to Canada was unsure about how to obtain financial support (OSAP) to pursue academic studies. The Youth Outreach Worker assessed the newcomer youth's needs and was able to help them with understanding the available financial supports and where/how to apply. This resulted in the newcomer youth successfully completing the application, their first step to meeting their education goals in Canada.

A young client received one-to-one mentorship from the youth outreach settlement worker on developing their resume, preparing for their job interview, and securing a job position. As part of the mentoring process, they explored the different academic and professional pathways that could be taken.



Immigration, Réfugiés et Citoyenneté Canada

Refugee Integration Services for LGBTQ+ and Female Afghan Refugees

The program provided resettlement services to Afghan refugees with focus on engaging Afghan refugees who are women and/or members of the LGBTQ+ community through one-on-one and family supportive counselling.

Statistics

165 unique clients served

Workshops Held

- Series of workshops on Life Skills
- Stress Management
- Navigating Resources in the community

Through this program the clients learned how to navigate resources in the community, access mental health services, mentorship, career planning and meaningful engagement.



Community Partners:

Lifeline Afghanistan
Afghan Women's Organization
Rainbow Railroad
ASAAP (Alliance for South Asian Aids Prevention)

Client Testimonials

"I was not sure what to do in this country, and my eyes were looking at everyone for help. I was feeling isolated, depressed and had no hope. I spent several months at home and did everything to secure a decent job, but all my efforts didn't yield any result. After months, I convinced myself to reach out to the community services, to get a suitable job for myself. I was introduced to SfC's program and services by a Settlement worker in Toronto and it changed my life.

I received training on how to improve my resume, cover letter, prepare for interview skills and job search techniques. It helped me bridge the gap and build confidence. I started reapplying for jobs and in about just a month, I was invited for an interview with the Global TV, one of my favourite employers. My dream came true. I got the job offer. I was thrilled beyond words can explain when I got the offer letter.

I am now working as a full time employee with the Global TV and enjoy the work in my field of journalism.

A big Thanks to the SfC team for your help!"

Client A

Client Testimonials

"I felt rejected by the Afghan community in Toronto. Being gay is considered dirty, sinful, and haram. I was having a hard time adapting to a new life in Canada and like other immigrants, finding a house was extremely challenging. I was forced to live in shelter or streets for days and was at high risk of becoming homeless and abused as gay Afghan. I had applied for the Toronto community housing but due to significant demand of housing need, the process was taking forever.

I was introduced to Skills for Change by another community organization and it is the best thing that ever happened to me. SfC's settlement outreach worker helped me in following up with the Toronto community housing team, and finally my housing application got approved.

I have finally moved into my house and it would not have happened without the intervention of the SfC team.

I have been living with HIV and was finding extremely difficult to interact with the medical doctors as well. Skills for Change helped me in this too. I was able to receive regular interpretation services with my doctor and other agencies. I am very happy and relieved by receiving support and services from SfC.

Thanks for all the support. This is an amazing organization. The future finally looks bright. SfC makes you stronger!"

Client B

Youth Climate Action Initiative

Our mission is to empower youth to be active drivers of sustainability in their communities. We achieve this goal by providing education and training on climate change, sustainability, leadership, and team building to young people across the Greater Toronto Area. Through various sessions and workshops, we equip participants with the skills, knowledge, and hands-on experience needed to spearhead their own climate action projects and create tangible positive changes in their communities.

This 10-Week Program Consists of:

- Weekly sustainability and leadership-focused learning sessions
- Educational tours, events, and workshops in the community
- Nature-based activities such as urban gardening, tree planting, and forest therapy walks
- The opportunity to develop your own Community Climate Action Project

Eligibility:

- Youth ages 16–29
- Resides in or around the GTA, particularly in the Jane and Finch, Weston, Thorncliffe Park, Flemingdon Park, and Black Creek areas (but all are welcome to join!)
- · Has an interest in sustainability and community climate action

	Statistics
33 sign-ups	24 actively engaged participants
	Workshops Held

- **3** workshops delivered **20** participants (on average) per workshop
- Defining Sustainability: Learn about sustainability, the UN SDGs, and why more
 actions are needed to solve the planet's most pressing challenge of climate change.
- Identity, Environmental Justice & Equity: Learn about the intersection of identity, environmental justice, and equity. Gain insight on the environmental justice movement and the impacts of policy and advocacy in promoting justice and equity.
- Identifying Sustainability Needs in Your Community: Listen to Project Pitch
 Presentations from Community Project Leaders and select a project team! Explore
 community needs and assets related to your selected project.

TD READY COMMITMENT

Mental Health and Wellness Services

The Mental Health and Wellness Services is a SfC support program that provides readily accessible culturally safe and responsive mental health counselling for newcomers, refugees, and underserved groups including youth and seniors from diverse culture, ethnicity, gender and sexual expression. With the understanding that there is no linear way to access mental health and wellness services, the program is broken down into accessible components that support clients to engage in ways that are appropriate and responsive to their individual needs using a range of interventions. The interventions are grounded in trauma-informed, anti-oppressive and anti-Black racist practices and the social determinants of health.

The information sessions are designed to help prospective clients to learn about the different ways to access the service including the confidential and hybrid methods of delivery and about how the information gathered will be used. The skill-building workshops are designed with the clients in mind and they usually offer psychoeducational and other resources that clients can integrate in their daily lives to support their physical and mental health growth and recovery. Clients learn new and adaptive skills and strategies to either improve or manage their mental health and wellness needs by participating in individual counselling. In groups, clients get to learn from each about healthy self-care practices and other ways to improve their overall mental health and wellness. Those clients who are not ready to participate in any of the other components can participate in regular wellness checks while staying connected with a mental health counsellor.



Community Partners

- Woman Abuse Council of Toronto
- METRAC Action on Violence
- Canadian Centre for Women's Empowerment
- WomenatthecentrE
- Newcomer Women's Services of Toronto
- Rexdale Women's Centre
- Rainbow Railroad

Clients Served

The Mental Health and Wellness Services team was very instrumental in serving over 2,500 clients across the different components of the program including intake and assessment, individual counselling and skill-building workshops. The team served over 240 seniors across the GTA including Burlington, Halton Hill, Milton, Oakville and Toronto supported by a 4-members senior's advisory committee of Irene Kantha Wilfred, Marc Seeman, Swarn Lata and Victor Stanley Rajasekaran. The team also collaborated with the senior management, marketing and some of the other programs to successfully host its second annual Together Against Violence Symposium with a focus on gender-based violence and gender inequality under the theme *Healing Communities One Conversation at a Time* with direct funding from the Canadian Women's Foundation. Gender-based violence and gender inequality mostly impact women, girls, 2-spirit, trans, and gender diverse people.

		Statistics			
698	241	186	1631	242	
intake and assessed clients	individual counselling clients	workshops completed	workshop attendees	senior attendees	

No one is immune when it comes to impair mental health and wellness. Our clients including newcomers, refugees, underserved groups and women survivors of gender-based violence were able to learn new and adaptive skills and strategies to either improve and manage their mental health and wellness needs and to access a range of psychoeducational and other resources for themselves and their families either through individual counselling and skill-building workshops sessions.

Talk therapy remains one of the gold standards for addressing mental health and wellness concerns in youth and adult populations. By combining talk therapy with different modalities such as trauma-informed and client-centered approaches, the team was able to create multiple opportunities in the form of skill-building workshops for the clients to learn from and to share self-care practices with each other throughout the year. The team also offered some mentoring opportunities where clients were able to gain leadership skills to support their settlement journey.

Client Testimonials

"I am beginning to reconnect with family and friends after years of feeling alone and isolated out of fear of feeling unsafe and undeserving of love and respect. I know it will take some time for me to get there, but this counselling support has helped me to make the necessary steps towards healing."

-Client A

"I am beginning to feel like I want to seek out gainful employment after learning how to better manage my trauma and mistrust of others. Thanks for the support you offered me during this challenging time. I was struggling to do it on my own."

-Client B

"Working through my trauma was difficult to the point that I contemplated suicide many times. Today, I am less suicidal and I am learning to work through my traumatic experiences on day at a time with grace, compassion and self-care; things I learnt from working with you."

-Client C

Black Community Access & Programming

Black communities in Canada have diverse experiences and backgrounds which contribute in many ways to the growth, diversity, and development of the country. However, Anti-Black racism and systemic racism have made it more difficult for Black people to gain access to certain resources more easily available to other non-racialized members of the Canadian Society. At Skills for Change, our Black Community Access and Programming (BCAP) department, provide access to resources and program offerings for the continue economic and leadership empowerment for Black communities in Canada.



Community Partners

- York University
- Imhotep Legacy Academy
- Centennial College
- East Scarborough Storefront

Black Leadership Institute (BLI)

The Black Leadership Institute (BLI) is a training program for Black professionals interested in leadership development, theory and experiential learning to gain transferable skills required to drive change in their local communities. Through the Canadian Women's Foundation Investment Readiness Program, Skills for Change is testing long term, sustainable models of program delivery for individuals and organizations.

Skills for Change's inaugural Scholar in Residence, Professor Wesley Crichlow leads the curriculum development, facilitation and research for the BLI. Professor Crichlow is an African/Black Canadian Critical Race Theorist Intersectional Decolonial Scholar whose work critically connects Theories of Enslavism Anti-Blackness, Intersectionality and Decoloniality as the signature praxis and framing for his research, teaching and service.

72 clients served

Black Youth Action Plan (BYAP)

41 clients served

The Black Youth Action Plan STEM Project, is an afterschool program designed to empower and support Black youth aged 14-18 in underserved communities who are interested in pursuing careers in science, technology, engineering, and math (STEM).

In this unique program includes interactive learning, mentoring, career pathway development and mental health support. The program explores 3 streams, Aerospace & Aviation, Biomedical Sustainability and Technology Software Design.

The project is part of the Ministry of Citizenship and Multiculturalism's Black Youth Action Plan (BYAP), which aims to increase opportunities and reduce barriers for Black youth in the Greater Toronto Area.



Jane and Finch Bridging from Education to Employment (JFBEE)

The Jane-Finch Bridging Education to Employment is a collective initiative that aims to bridge the gap between education and employment, by connecting and empowering youth to influence service providers in the Jane-Finch community in a way that provides sufficient youth voice, representation and influence. 8 youth leaders served as members of the youth leadership table and 2 youth fellows exercised their leadership skills in addressing local youth problems.



Black Youth Entrepreneurship Initiative (BYE)

BYE offers free Entrepreneurship training program to assist Black Youth in the Greater Toronto and Hamilton (GTHA) region to enhance their entrepreneurial skills, knowledge, and mental well-being. The BYE program is supported by MONAT Gratitude through a 10-week virtual program for Black youth aged 16-29.



Black Advisory Hub (BAH)

The Black Advisory Hub is a national program across Canada to support Black Canadian entrepreneurs to launch and grow their business through business fundamentals training, mentorship, entrepreneurial programming, webinars, and workshops.

Statistics					
61	1	3	10	4	2
entrepreneurs supported	new internal job	new businesses supported	new collaborations	external jobs	new partnerships created



Bridging the Gap: Seniors' Tech Training

Bridging the Gap is an intergenerational learning project that supports isolated/vulnerable seniors residing in GTHA through technology training. Staff and trained volunteers provide workshops and one-on-one coaching to promote connection to family, friends, and community through technology and community referrals. With a focus on safe online navigation and avoiding scams/illegal activity, staff and volunteers develop learning goals in collaboration with participants' needs.



Women on The Rise: Data Analytics and Leadership for Black Women

Through funding received by TD Bank, Women on the Rise equipes underemployed or unemployed, internationally educated Black women with data analytics and leadership skills to bridge into employment. The program is framed in the lens of anti-Black racism and women empowerment and provides participants with the oportunities to build networks and mentorship through curated workshops, speaking events and panel discussions.

		Statistics		
200	65	210	8	3
applicants	registered participants	leadership panel attendees	employment workshops with EO	panel discussions on Black women leadership



Black Solidarity: Black History Month Events

Skills for Change celebrated the achievements of Black Canadians and their communities with dedicated events to explore the legacy, history, heritage, traditions and culture of African Canadians. Through the exploration of the theme: "Black Solidarity: Recognizationg Historical and Cultural Richness", Skills for Change hosted 2 panel discussion and performance events in February 2022 to celebrate Black Excellence across multiple sectors.



Employer Engagement and Partnerships

Skills for Change is a pioneer in implementing the Collaborative Workforce Development model for supporting the employers with a high-quality talent pipeline. We have evolved this model over years but the last couple of years have been instrumental as we collaborated with employers across sectors to understand their take on the prevalent issue of "skills gap" that has created a vacuum for both job seekers and employers in the Canadian Labour Market, which escalated further during the pandemic.

The focus of our employer engagement services is to take a holistic approach to workforce development.

Through the support of our employment programs, we equip the job seekers with skills development training and creating meaningful employment opportunities for them so that they could not only prepare themselves to get a job but also to perform it well and eventually get retained for a career progression.

We also work to understand the specific recruitment and training needs of employers and provide them access to a talent pipeline in advance so that they could collaborate in helping these talents nurture their employees in the near future. Access to this talent pipeline enables employers to implement best practices at their workplace and strengthen their work-culture to accommodate diverse talent, which eventually leads to high productivity and less churn.

With this model, not only the hiring and placement numbers have seen a qualitative rise but with increased our touch-points with employers, including on other collaborative initiatives, including Speaker Series, Industry Work Insights Series, Sector-specific Recruitment Events, Mentoring and Networking Events

		Statistics		
1500+	283	520	24	23
Total ongoing Employer Partnerships	Partnerships Established in 2022- 2023	Jobs Shared with Skills for Change clients	Employers supported through government financial incentives	23 industry events organized (including mentoring, industry insights)

Employer Testimonials

"Skills for Change provided us the training that not only helped us achieve our goals but set us up for future success."

-Yorkdale Toyota

"Our company was looking for new employees who were looking to change career paths and get experience in the trades. Skills for Change quickly paired us with potential candidates and assisted with training and safety related costs. They made the process quick and easy while providing valuable resources to our company"

-Spalding Construction Inc.

"For now, I can say that "Skills for Change has been very professional and reliable regarding their assistance with providing candidates. Oriole Landscaping is grateful that they reached out to us."

-Oriole Landscaping

"We are glad that our recruitment team gained the incentive from Skills for Change, it reduces our financial pressure significantly and higher the efficiency of the recruitment process."

-City Rangers

Employer Testimonials (contd.)

"We have partnered with Skills for Change for approximately two years and have very much enjoyed the relationship we have built together. As believers in diversity and equal opportunity within the workforce, it was great to know that there was an organization with similar beliefs and standards. Skills for change was able to assist us in our hiring process and encourage our new hires to develop their knowledge further and garner any skills they would need within the landscape industry. We highly encourage anyone seeking assistance with their career path to reach out to Skills for Change. They are a wonderful organization that will help lay the proper foundation to pave the way for your future."

-Gardenzilla Lawn and Gardens

"The trainees are all doing exceptionally well, are well trained and portioned for long-term success and most importantly long-term retention which is important to both of us. Everyone internally is raving about this and it could have happened without your support and the support of the COJG program. I am not involved with the trainees once they are hired, but I also asked so I thought I would share with you the feedback I received. So we are 100% pleased with the success of this program and the training the team received. Hopefully, in 7–9 months from now we can revisit a second round of new hires and possible training as a tier 2 application but that is obviously premature right now. We will follow up with you when we get closer to that date.

We appreciate your continued help and guidance. I plan on writing a 5-star google review, to express our gratitude and share both our success and our experience...all of which is exceptional. Please thank whoever was involved with the approval progress on your end and we look forward to working with you again in the future."

-Barber Industry Specialists

Employment Services - Employment Ontario

Employment Ontario offers a range of employment services, providing resources and supports that respond to both the career and employment needs of individuals and the skilled labour need of employers. Services include: Information & Referral, Job Search, Job Matching, Placement and Incentives, mentoring.

Employment Ontario serves: Canadian citizens, Permanent Residents, Protected Person/Convention Refugee, Refugee claimant on work permit currently unemployed or working less than 20 hours per week.

	EO West Statistics	
269	144	49
completed our Assisted Services by the end of the fiscal year	clients found employment/ career path	clients pursued training/education

Exceeded Customer Satisfaction targets at **106%**Exceeded Service Coordination targets at **210%**

	EO East Statistics	
247	142	31
completed our Assisted Services by the end of the fiscal year	clients found employment/ career path	clients pursued training/education

Exceeded Customer Satisfaction targets at **106%** Exceeded Service Coordination targets at **230%**

Workshops and Events Held

The EO West office held workshops and events monthly ranging from job search skills, Better Jobs Ontario, Diversity & Cross Cultural Communication, multi-employer career days and special guest speakers series. Overall 2536 clients attended our workshops.

Work Insights with CPAs

Company Insights with Waste Management.

Employer Ontario cohosted a session with the TTC to discuss opportunities for women as transit operators.

Hiring event information by Canadian Coast Guard for permanent and temporary positions.

Through this program clients were able to build their employability skills, secure decent employment and/or further education and Training in the sector best suited to address their needs and priorities.



Community Partners:

Mount Dennis library, Ability Learning Network, Salvation Army, Eva's Initiative, FJC Refugee Centre, Culture Link Settlement & Community Services, the Centre for Spanish Speaking People (CSSP), Toronto West EO Service Partners Network, Parkdale Employment Roundtable, Rockcliffe–Smythe Neighbourhood Action Partnership (NAP) and WES Gateway program, FYI, North York Women's centre and YWLCA

Client Testamonials

"My experience with Employment Counsellor has been great. She is very kind, warm, and reliable. She reviewed my resume and desired job position. I applied for the position and we had a mock interview. Practiced several most common interview questions. She was very honest all the time. Her feedback, support and positivity made me confident in my capabilities. My Employment counsellor also shared useful links and tips to prepare for my real interview. She also explained to me about employment support and sent LICO information and forms, which I did not know existed. I am so grateful for the opportunity."

EO West Client

"I'm happy to report that little by little things are starting to fall into place; all thanks to you and everyone at Skills For Change that took their time to help me prepare for my job interviews and provided me with guidance about how to find a good company to work for. It was via your Job Board that I had the opportunity to connect with High Tech Genesis which in turn helped me to land my first job with this company called Cisco. If it weren't for you I'm not sure where I would be at this point... maybe back in Mexico? Who knows! The good thing is that now I'm part of the Canadian work force and from here on it all depends on how things progress as time goes by.I can't find the word to thank you enough for all the help and support you gave me during my trying times; it really helped me to overcome a few personal and professional challenges; I'm really honored to have been assigned under your care."

EO East Client

Employment Services - Accounting and Finance

Accounting and Finance is a 26 week program specifically designed for individuals who have education and work experience in Accounting/Bookkeeping and Finance from their home countries, and want to become familiar with the Canadian Accounting and Financial systems in Canada, in order to find employment in their field.

This program is open to all suitable candidates on social assistance living in Toronto

	Statistics	
56	31	100%
Clients screened	Clients served	Completed Training

Workshops:

Financial survival for entrepreneur by CPA Banking and Roles in Banking by RBC Credit History and Loans by RBC CPA Ontario's Own Your Future Conference Your Financial Readiness Kit: How to Plan for Uncertain Times by Credit Canada

Through this program clients were able to enhance their foundational skills set, interpersonal skills, career awareness and experience including securing employment through employer connections and mentorship.





Client Testamonials

The program was very helpful and covered all the essential subjects required for finding a job in the accounting sector. Additionally, all the Instructors have excellent subject knowledge, which made the learning experience enjoyable. "Finance, Sage ERP, Income tax subject instructors were awesome. Their teaching methodology was excellent, and they tried to give 100% of their knowledge. I am really impressed and thankful to them.' Thank you for the opportunity."

-Client A

The client conveyed her regards and thanks to all SFC team members. She expressed that the knowledge, education, and skills received from the instructors is extraordinary. She wished to have more classes as the instructors were remarkable.

"I would say that I am the luckiest girl among thousand of migrants to get this opportunity and I am sure this will help me to be one of the best employee /Accountant in the country. Thank you all for your support in helping me accomplish this program. You all deserve

-Client B

"Thanks to this program. I gained knowledge and even experience. It is beneficial for professionals who are new to Canada. It is a valuable program for finding a job in Canada. And yes, I found an accounting job. I want to express my sincere thanks to the Skills for Change organization, its staff and the trainers for providing this opportunity."

-Client C

Employment Services - Health Informatics

The 8-week Health Informatics Bridging Program provides internationally trained newcomers with a background in healthcare or the IT sector, the knowledge, and experience they need for a rewarding career in the field of Health Informatics. This program is for Permanent Residents and Conventional Refugees with Postsecondary degree and work experience in healthcare or IT.

	Statistics	
100	66	112%
Clients screened	Clients served	Completed Training

Workshops:

Collaborating to provide Health Information and Digital Tools Consumer health informatics Research In Health Informatics

Through this program the clients from the Health care and IT background got the opportunity to learn and develop their skills to navigate career pathway in the Health Informatics sector by securing internship, employment, further education and/or training



Community Partners:

Canada Health Infoway Women's College Hospital OntarioMD

Client Testamonials

"This is Sana Zaka an attendee of Cohort 13 Health Informatics bridging program offered at Skills for Change from Feb 6- Mar 31, 2023. I arrived in Canada in November 2019. After I came to Canada, my greatest barrier was not being able to work in the health sector with my foreign education and experience. It's been a while since I have been trying to start working towards alternate career paths. While searching for any career opportunity in the healthcare sector, I came to know about Skills for Change through TRIEC. I signed up with them and kept a close eye on the programs they offered. I attended the information session, applied, passed the screening processes, and got selected to participate in the Cohort 13 Health Informatics Bridging program. Participating in this program has helped me choose my career plan with so much clarity in my mind and helped me clear my doubts to opt for this career path as an alternate career.

The mentoring program was helpful, and I was lucky to get a mentor with the same educational background as me. This gave me a clear understanding of how my previous educational background would help me in this discipline. I am enrolled in Sheridan College for my Graduate Certificate in Pharmaceutical Regulatory Affairs. In addition to this, I'm also enrolled in Google Career Certificate of Data Analytics. Currently, I am a full-time student"

-Sana Zaka, Health Informatics Client

"I highly recommend the Health Informatics Program by Skills for Change to anyone looking to advance their career in the healthcare industry. The program offers a comprehensive curriculum that covers a wide range of topics related to health informatics, and the instructors are knowledgeable and experienced. The program provides an excellent opportunity for individuals looking to gain the knowledge and skills needed to excel in the healthcare industry. Overall, this program is well-structured, engaging, and provides students and professionals with the tools they need to succeed in this growing field."

-Client B

Client Testamonials (contd.)

"I am grateful for the opportunity, and all the valuable support that the Skills for Change team provided to people including me. Their assistance in creating resumes, developing networking skills, interviewing skills, learning how to apply transferable skills, and navigating various job search platforms has been invaluable. I gained a great knowledge in health informatics from instructors. Skills for change also helped me by creating an educational environment where everyone can get a chance to ask questions. They have also aided me in enhancing my presentation skills. The guest speakers from different fields expanded my knowledge of the work environment."

-Client C

Women in IT Pathways Program

Women in IT Pathways is a 20-week program that empowers women with education and/or experience in the technology sector by providing them training in IT Sales /Account Management, Salesforce, Agile Methodologies and Project Management. The goal is to support women in obtaining employment and/or further training in technical sales and IT project management.

This program is open to all suitable candidates who identify as Women and are living in Toronto on social assistance.

	Statistics				
14	14 13				
Clients screened	Clients served	Completed Training			

Workshops:

- Building Resilience and Setting Achievable Goals for Mental Wellness
- Life Skills
- The Power of Goal Setting
- Healing Communities One Conversation at a Time
- Workplace Professionalism

Through this program women upgraded and gained new skills sets to pursue further education and/ or employment through employer connections and mentorship in the areas such as Project Management, IT Sales, Salesforce



Client Testamonials

The client felt more confident in being introduced as an "IT Person". The client expressed that the instructors were very cooperative and patient. She thanked SFC staff for being cooperative and supportive all the time. According to her, workshops were helpful and meaningful for learning skills for life.

-Client A

The client was happy to share that her time at Skills for Change was truly exceptional. According to her, the program was not only enjoyable but also incredibly educational which equipped her with a plethora of valuable tools that have effectively paved the way for her exciting new venture into the world of IT. This experience has instilled a newfound confidence and enthusiasm within her to pursue a career in this dynamic field. She mentioned that the kindness and patience of the SFC staffs were unwavering, and they went above and beyond in supporting the students in various capacities. She thanked Skills for Change, for this empowering journey.

-Client B

Pre-Apprenticeship and Skilled Trades Programs

Skills for Change pre-apprenticeship programs served 119 people across the GTHA through six programs in Carpentry, Welding, Automotive, and Horticulture. Through our long-standing partnerships with Humber College, Mohawk College, and the Canadian Welding Bureau, participants across the Greater Toronto and Hamilton Area were able to access these valuable programs.

(HAM) Horticulture Technician Pre-Apprenticeship Training Program for Women - Primary - Horticultural Technician; Secondary - Arborist

The Horticulture Technician Pre-Apprenticeship Training Program for Women prepared people who have a keen interest in the skilled trades for employment in the landscape sector. Over the course of 21 weeks, the program provided primary training for horticulture technician and the secondary trade of arborist and was delivered in partnership with Mohawk College and Landscape Ontario.



The Horticulture Technician Pre-Apprenticeship Training Program for Women has made a significant impact by empowering individuals with a genuine passion for the skilled trades, particularly within the landscape sector. Equipping individuals with the knowledge, skills, and practical experience needed for careers in horticulture and arboriculture, has not only enriched the lives of its participants but has also contributed to the growth of a diverse and skilled workforce in the landscape sector.

The Horticulture Technician Pre-Apprenticeship Training Program for Women stands as a testament to our commitment to promoting inclusivity, skill development, and career opportunities in traditionally male-dominated industries. It has played a pivotal role in shaping the future of our participants and the landscape sector as a whole.



Training and Skills

Development

Corporate Sponsors and Community Partners

- Mohawk College
- CWB Group

(HAM) -Automotive Service Technician Pre-Apprenticeship - Primary -Automotive Service Technician, Secondary - Auto Body Repairer

The Automotive Service Technician trade introduced 24 students to the requirements and skills needed in the automotive industry in both automotive repair and manufacturing. Over the course of 21 weeks, students developed craftsmanship, problem–solving skills, and a keen sense of responsibility for public and personal safety. In partnership with Mohawk College, this program is meant to encourage entry into the skilled trades automotive industry.

Statistics									
89	18	9	26	5	30				
Clients expressed interest in the program	Participants Registered	Graduates	Workshops conducted	Info sessions	1-on-1 s Info sessions				
	Key O	utcomes a	nd Successes	8					
18	ı	7	8		1				
Participants successfully Participants of completed Level 1 training a work plants.					Participant secured an Apprenticeship				

The Automotive Service Technician trade program has been instrumental in inspiring and facilitating entry into the skilled trades automotive industry. Bridging the gap between aspiration and accomplishment, has served as a vital stepping stone for individuals seeking rewarding careers in this dynamic field. The Automotive Service Technician trade program embodies our commitment to fostering excellence, and innovation. Its impact extends not only to the students it has empowered but also to the industry itself, ensuring a skilled and proficient workforce for the future.



Ministry of Labour, Training and Skills Development

Corporate Sponsors and Community Partners

Mohawk College

(HAM) -Pre-Apprenticeship Welding Program - Primary Trade- Welding, **Secondary Trade - Automotive Service Technician**

The Welding Try-a-trade program introduced 24 students to the requirements and skills needed in the welding and automotive service technician industry. Over the course of 21 weeks, students developed craftsmanship, problem-solving skills, and a keen sense of responsibility for public and personal safety. In partnership with Mohawk College, this program is meant to encourage entry into the skilled trades welding industry.

Statistics									
85	20	15	10	34					
Clients expressed interest in the program	Participants Registered	Gradua	tes Workshops conducted	1-on-1 Info sessions					
	Key Out	comes a	nd Successes						
15	5)	5	1					
Participants successfully completed Level 1 training	Participants a work pla	•	Participants gained employment in primar or secondary trade	Participant secured y an Apprenticeship					

The Welding Try-a-trade program has made a positive impact by providing them with invaluable insights into the requirements and skills essential for success in both the welding and automotive service technician industry. The Welding Try-a-trade program is a testament to our commitment to nurturing talent and excellence in the welding and automotive service technician fields. Its impact extends beyond the classroom, as it empowers individuals to embark on meaningful and rewarding careers, thereby contributing to the growth and vibrancy of these vital industries.

Corporate Sponsors and Community Partners

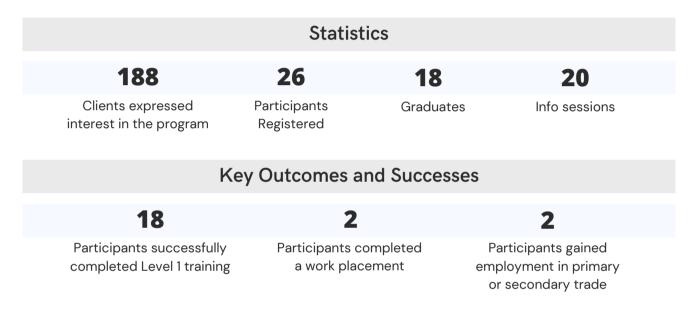


- Mohawk College
- CWB Group

Ministry of Labour, Training and Skills Development

(TOR) -Welding Pre-Apprenticeship - Primary - Welding, Secondary - Automotive Service Technician

Skills for Change Pre-Apprenticeship Welding Program introduced students to the requirements and skills needed in the welding industry. Students developed craftsmanship, problem-solving skills, and a keen sense of responsibility for public and personal safety. In partnership with Humber College and CWB Group, this program is meant to encourage entry into the skilled trades welding industry. Delivered over 22 weeks, the program introduced students to the primary trade of welding and the secondary trade of automotive service technician.



The Skills for Change Pre-Apprenticeship Welding Program has had a positive impact on its participants, equipping them with essential skills and knowledge for the welding industry. Over the course of 22 weeks, students not only gained expertise in welding but also had the opportunity to explore the secondary trade of automotive service technician. It not only provided valuable training but also opened doors to a promising career path. Through this initiative, Skills for Change is actively contributing to the growth and development of the workforce in the welding industry, preparing individuals for successful and fulfilling careers in this essential field.



Training and Skills

Development

Corporate Sponsors and Community Partners

- Humber College
- CWB Group

Client Testamonials

"My onboarding experience was efficient. I was able to get my questions answered and my forms completed very easily. Having Skills for Change assistance really made registering for Humber easy. Without the assistance, I do not think I would have completed it, as there were so many steps.

Tramar did a great job preparing me for the program. Specifically helping me understand what I would be getting out of the program. He was available to answer questions regarding Welding from his first-hand knowledge and help me see the possibilities that would be available to me.

I didn't have an idea of what welding was really like, however, I was able to learn how to weld. I enjoyed it and I learned a lot in the program and plan to continue a career in welding through one of the trade unions.

I would highly recommend this program to others. It was concise and educational and gave good insight into the world of welding"

-Michelle Greenman Welding Program Client

(TOR) - Pre-Apprenticeship General Carpentry Program - Primary Trade - Carpentry, Secondary Trade - Cabinet Making

The Pre-Apprenticeship General Carpentry program was designed to address the pressing issue of skilled labor shortages within the profession. Together with Humber College, this 22-week program assisted participants in learning the primary trade of Carpentry and the secondary trade of Cabinet Making. This innovative program for Women, marginalized youth, and individuals facing multiple barriers to employment was designed to enable us to support the decrease in labourers in carpentry across the province.

Statistics									
67	24	22	26	15	30				
Clients expressed interest in the program	Participants Registered	Graduates	Workshops conducted	Info session	1-on-1 s Info sessions				
	Key O	utcomes a	nd Successes	6					
22		7	7		2				
Participants successfull completed Level 1 trainir		s completed placement	Participants ga employment in p or secondary t	rimary	Participant secured an Apprenticeship				

This program has provided a unique opportunity for individuals, including women, marginalized youth, and those facing multiple employment barriers, to gain expertise in both the primary trade of Carpentry and the secondary trade of Cabinet Making. By offering a tailored approach that is inclusive and accessible, it has contributed to a more diverse and skilled workforce within the carpentry profession. The Pre-Apprenticeship General Carpentry program stands as a testament to our commitment to inclusivity and addressing labor shortages in critical trades. Its impact extends beyond the individual participants, as it bolsters the carpentry profession and helps pave the way for a brighter future for those who have traditionally faced barriers to employment in this field.



Corporate Sponsors and Community Partners

• Humber College

(TOR) -Horticulture Technician Pre-Apprenticeship Training Program for Women - Primary - Horticultural Technician; Secondary - Arborist

The Horticulture Technician Pre-Apprenticeship Training Program for Women prepared women who have a keen interest in the skilled trades for employment in the landscape sector. Over the course of 37 weeks, the program was delivered in partnership with Humber College and Landscape Ontario and offered paid work placement in the landscape industry, employment preparation training, and individual counseling and support services.

Statistics									
278	22	18	16	104					
Clients expressed interest in the program	Participants Registered	Workshops conducted	Info sessions	Info sessions attendees					
	Key Ou	tcomes and Si	uccesses						
10	3	3	7	5					
Participants successful completed Level 1 traini	,		ticipants gained employment	Participants gained employment within sector					

Through this program, participants were able to gain access to free training toward a meaningful career in horticulture, offering various employment opportunities for positions such as Arborist, Horticultural Technician, Nursery Worker, Landscaping Designer, Pest Management Specialist, or even the exciting prospect of establishing one's own horticultural business.



Corporate Sponsors and Community Partners

- Humber College
- Landscape Ontario Horticultural Trades Association

\$70,900

We continue to engage new corporate partners to support our client journey into employment.

Raised in Individual and Corporate Donations

In 2022-2023, we have also made progress in implementing our new strategic plan for fundraising. and have established partnerships with Laurentian Bank and Kinross Gold.

5

We are thrilled to also announce the launch of many new programs, including:

M

Black Youth in STEM - an afterschool program designed to empower and support Black youth in underserved communities in Toronto, funded by the Ministry of Citizenship and Multiculturalism.

New funded programs announced

Youth Climate Action Initiative – developed to promote environmentalism and community involvement and focuses on leadership, health and wellness, social justice, advocacy, and climate action in neighbourhoods across Toronto, funded by TD.

\$5,371,000

In new program funding

Pre-Apprenticeship Training in Welding, Automotive and Carpentry, preparing people who have a keen interest in the skilled trades for employment, funded by the Ministry of Labour, Immigration, Training and Skills Development.

Black Youth in Immigrant STEM – focus on supporting Immigrant Black youth and young adults (aged 18–29) in the Greater Toronto Area (GTA) with skills development training in data analytics and IT, areas that are highly in-demand and transferable across industries, donated by Laurentian Bank and Kinross Gold.

Cybersecurity Program and Skilled Trades Pathways program, funded by the Ministry of Labour, Immigration, Training and Skills Development

We would like to thank our funders and sponsors for your continued support and trust in our organization!

Our Funders, Sponors and Donors



Immigration, Refugees and Citizenship Canada

Immigration, Réfugiés et Citoyenneté Canada



Employment and Social Development Canada

Emploi et Développement social Canada



An agency of the Government of Ontario
Un organisme du gouvernement de l'Ontario



Social Services



Ministry of Labour, Training and Skills Development























A.S. ELECTRICAL SERVICES LTD

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ACE Bakery

AC Electrical Contractors Ltd. Acme Accounting Solutions

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Active Accounting Bookkeeping

ACTIVE Exhaust Corp

Adecco Employment Services Limited Adecco Employment Services Ltd

Adecco Staffing Agency Advanced Healthcare Inc. Advanced Precast Inc

AEGON Capital Management Inc. Aerotek Scientific LLC (Allegis Group)

AFA Systems Inc.

African Caribbean Council on HIV Aids

AGAT Laboratories

Agta Home Health Care Inc.

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Alarm Guard Security Inc. Alfa Job Agency Algal engineering Ltd.

Ali Multilingual Embroidery ALL Canada Crane Rental Corp.

Allegro Residences All Health Services Allianze Power Corp Allied CPAs

Allstate Insurance Co.

Allweather Landscape Co Ltd.

Ambutrans Amcor

AMG Group inc.

AMREF: The African Medical & Research

Foundation Antech Diagnostics AON Canada

Apollo Health & Beauty Care

AppleOne Canada Apple one recruiter

Aquabond

Aquareal Water Systems Inc. Aquatech Dewatering Company

Aquazen Services Arbor Memorial Inc Arc-craft

Argentus Supply Chain Recruiting

Armoclan

Armstrong Pumps

Arrow Heating & Air Conditioning

Arrow Professional Arz Bakery and Fine Foods

Asigra Inc.

Association of Ontario Health Centres

Athena Automation Ltd. Atlantic Packaging Products Ltd. Atlas International Freight Fwd. Inc. ATS Academy Travel Service At Work/Au travail Program August Restoration Building

Av construction Aversan Aviation GSE

AVIV restaurant

Aviya Aerospace Systems Avro Group of Real Estate

Axon Engineering AyA Kitchens and Baths Ltd

Ayza Vardar Okur

Azadeh Vosoughian

Azertech

Azmon Accounting

B2B Bank B2BeeMatch

Baghai Development Limited Bahman Accounting Inc

Balmoral Marketing Bamfords Banana Republic Barrister & Solicitor Bateman Graham Look Hong

Chartered Accountants Bath Depot

Batryn and Clark Chartered Accountants

Baycrest

Bayshore Health Care Bayshore Home Health Bayshore Specialty Rx

BDO Dunwoody LLP Beanfield Metro Connect Bell Technical Solution

Ben Engineering
BEnny Chu Professional Corporation

Best Bargains (Jewels4ever)

Bilingual Source

BizServ

Black & McDonald Ltd. Black Creek Health Centre

Blinds to go

Bloorview Kids Rehab Blue Butterfly Montessori School Inc.

Boba Sesum Body Shop Boguslaw Szymanski Bomza Law Group Bonconnections Book4Time Inc Bookfield Place

Brand Meats Bridgepoint Health BridgingFactor Inc. Brightmark IT Brigusgroup

Brokerlink Bronson Electric Co. Ltd **Brookfield Office Property**

Broughtons

Brown's Animal Hospital Bruce Alexander CA BTM Financial **Building UP**

Build Max Ltd.

Business Development Centre

Buton, Armstrong & Ness

CALEA CAMH

Campo Equipment Co. Ltd

Canada Accenture Recruiting Canada Bread

Canada Computers Canada Engineering Services

Canadian Automation and Tool International

Canadian Breast Cancer Foundation Canadian corporate Legal Services Canadian Cystic Fibrosis Foundation Canadian Diabetes Association Canadian Liquids Processors Limited

Canadian Outback

Canadian Partnership Against Cancer

Canadian Publisher Inc.

Canadian Red Cross

Canam Group Inc. Can-Bramar I TD

Cancer Care Ontario

Candec Engineering Consultants Inc.

Canpages

Carefirst Seniors & Community Services

Assoc.

Care Staff Services

Carnot Refrigeration

Carpio Strength and Conditioning CARQUEST Auto Parts Canada

CARTEL INC

Casa Toronto

Caseware International Inc

Catch Advisory Group

CBRE Limited

CBRE Ltd CB Richard Ellis (CBRE)

CDI Computer Dealers Inc

Cedar Brook Lodge

CEHPEA: Centre for the Evaluation of

Health Professionals Educated Abroad Cen--Ta Technology

Central Health Services Central Neighbourhood House

Association

Centric Health CFA Communications LTD.

CGI Group Inc.

Chalk Son & Associates Ltd Chalmers Suspensions Internaitonal Inc. Charanjit Aneja Charted Accountant

Chartwell Seniors Housing REIT Chauhan Food Services Inc. (O/A Tim

Hortons) Chih S Huang Associates inc

Chlidren's Mental Health Ontario

Choirs Ontario

Choy Foong International Trading Co. Inc Christie Gardens

CIBC Mellon CIBC Retail Distribution

CILT Cintas Canada Cirrus Tech Ltd Cisem Coruh Citadel Citigroup City of TorontO City of Vaughan

Civil ArSa

Civic Autos Clarendon Foundation (Cheshire

City Rangers

Homes) Inc.

Clark Business Solutions Inc. Clearesult Climate Expert Cloud Care Clinics Clover Tool Mftg. Ltd. CMG Marketing CML HealthCare Inc. CNC GLOBALS CNIB Cold Ad

Collaborative ventures

College of Midwives of Ontario

College of Physiotherapists of Ontario Combined Metal Industires

Com Care

Commercial Bakeries Corp Commercial Spring Commonwealth of Dominica Comm-Struction Inc.

Community and Cultur Services Unit Community and Prevention Services

Community Living Mississauga

Community Resource Connections of

Toronto

Compass Insurance Computation Ltd. Conavi Medical Inc. Condor Security Condrain

Consensys Consilium Canada Brand

Constitution Place/ Revera Living

CONTEX Canada

Cooper, Margel and Bick, LLP Cooper Equipment Rentals

Cooper Standard

Copland Chartered Accountant

Professional Corporation

cora Corbrook

Cosmetica

Councillor Michael Ford Court Yard Toronto

CPBC- Canada Pakistan Business

Council - Conseil Commercial

Crane Payment Solutions Creatu Inc Crepe Street Cristopher Carrido Crosslinx Transit Solutions Crown Accounting Services CSI Consulting Group CY - GC Accounting D&V Electronics Ltd DAAS AFRICA

Daily Bread Food Bank Danby Parcel Guard

Daniel Adelstein Chartered Accountant Daniel Johnson Architect Inc. David F. McCarroll, CA David Youngson & Associates **DECC Electrical Inc**

Delph & Jenkins Limited Delta Trading & Contracting

Denikings Insurance and Investment Broker

Denis Paganelli, CA Dependable Care & Support Services

INC. (DCSS) **Detailing Knights** Developer Media Diana's Seafood Delight

Digitcom Dixie Medical Group

Doctor's Clinic

Duckyoung Um

Dollarama Don Mills Family Health Team Dortec Industries Downsview DRA Americas Inc Dragodos Drake International DRS Plumbing & Heating

Duke Heights Duke Heights BIA **Dundas Contracting** DYI OTT

Easton's Group East York Phsioterapy Eaux Vives Water Inc. Ecko Jay Realty LTD. eCycle Solutions EDGE Mechanical INC.

EDSS Sanitation Solutions Inc. Ehsan Poursina

EHUB Ehvert EKsystems Electrosource Electro Source Inc. Element By Idea

Element International Trade Inc. Elite Staffing Solutions Inc.

Empire Insurance Empress Eye Clinic Endpoint Research Enduraenergy Energy Network Services Energy Savings Group

Engineered Air Engin Gokyildiz Entera Utility Contractor Enterprise Rent-a-car Entertainment One Ltd. Entrepreneurs Point

Epic Interlock & Landscape Equitek Employment Equity Solutions

. EraFeat ESG solutions

E-T-A Circuit Breakers Ltd.

Ethnic Marketing

Etratech

ETS WAN Services Canada Corp. Europ Assistance - Global Corporate Solutions

European Quality Meat & Sausages

Europe Assistance Evans Martin LLP

Everest Management Network Inc Evergreen Brick Works Everison International Group Inc. Evertz Microsystems Ltd.

Exhale Wellness Spa Expect Clean

Express Employment Professionals

Express Fence Express Pro Extendicare F.R.A. Consulting Ltd. FaceTime Presentations Fairview Community Health Family Education Centre

Family Service Ontario Family Service Toronto Fazzari &Partners FCJ Refugee Centre FGF Brands

Fieldchem Fife House

Finch Flyers Daycare FIREMEN MOVERS Fire Services Credit Union First Narayever Congregation First Service Residence

Five Guys

Flemingdon Community Legal Service Flemingdon Park Golf Club

Flourish Garden Services Inc

Fluidigm Foamco Food Share FoodShare Toronto Foresters

Forman& Forman, CA Forough Hosseini Rahdar Four Brothers Auto Service

Four Seasons Centre for the Performing Arts
FRASER MILNER CASGRAIN (LLP)

Freedom Mobile Freedom Support Services Free the Children Fresh Restaurants Friends of Ruby

FroggaBio frontline technologies Frontop Engineering Future Possibilities for Kids G4S security company Galloway Consulting Group Inc.

Gardenzilla Lawn and Gardens

Gary Booth CA Profession Corp

Gate Gourmet Gatestone

Gamma-Dynacre

GateWay Day Care Centre

GE Canada Genenews Geoff Crewe, CA Georgetown Kia

Gera & Nirula LLP Ghulam Ghous Gilian Horenfeldt-Pomer Girls Guides of Canada Girls Who Fight Inc. Give and Go Food Corporation

Givex Corporation

Gladys Plada Glaxosmithkline Inc gsk

Global Aerospace Underwriting Managers

(Canada) Limited

Global Financial Associates Inc Global Village English Centre

Gold Star Dental Good Shepherd Ministries

Good Will GP Custom Inc Grand & Tov Grant Martin

Green Chencinski Starkman Eles LLP

Greenlifewater

Green Lotus - Online Marketing

GreenMotion

Green Projects Electric Team Greenway and Associates Grey Group Canada

Grey Island Systems International Inc.

Griffin Centre Griffith Foods GuestLogix

Gupta Accounting office

. Guru Studio H&R Block Haddad Bakery Hallcon Corporation Halton Healthcare Hamari LTAS technologist Hammerheads

Handi Foods Ltd Hassle Free Clinic

Hazel Burns Hospice Hazelridge Electrical Solutions

HCM Staffing Solutions Healthcare

Healthcare of Ontario Pension Plan

Health Nexus Health Recovery group Healthy Environments Healthy Planet

Heart & Stroke Foundation

Heart to Home Meals Hedy 2000Tech Help Me Settle HGI Immigration HH Angus

Higher Education Strategy Associates

High Tech Genesis Hi-Lite Electric Inc Hi Power Mechanics Hire Power Inc Hoffman & Associates Holley Electric Hollyburn

Home Depot Canada Home Instead Senior Care Home Services Energy Homestead Land Holdings Limited

Honevb Hives Restaurant Hong Fook Mental Health Assc.

Hooper Holmes Houselink Community Homes

HR Transformation

Hunters

Hyundai Auto Canada Corp LC I Flectrical Services Inc Ibarra & Wharton Marketing and

Communications IBM Canada Ltd ICA systems

ICI Electrical Services Inc

IKFA

Ilionize Management

Immigrant Women's Health Care Imperial Energy In-Common Laboratories INC Research

InField Marketing Group Infinite Outsourcing Solutions Institute of Technical Trades

Insufin

Intelligarde International International Cheese

International Shipping Lines

IONICS iQ Food Co.

Irish Canadian Development Institute

ITCH Computer INC.

J. S. Bookkeeping Services J&J CGA Accounting J+B Engineering Inc. J2 Products

Jacobson & Associates

Jangho Curtain Wall Canada Co. Ltd. Jannatec Technologies Jaswal & Associates JC Medical Management Inc. Jeffrey D. Milgram, CA Jeffrey Sugar, CA JET Accounting Services Joe Nemni Financial Services JOEY Sherway Gardens John Scura, CA Johnson Inc. JRK tech

KCI-Kinetic Concepts

Keilhauer Kenjam Logistics Transport Kensington Health Centre Kensington Midwifery Practices

Kerry's Place

Kavin Group

Kersi Bhesania Income Tax and

Accounting Services KIK Costume Products KIK Holdco Company

Kingsway Retirement Residences

Kitchen Stuff Plus Klick

KNT Electric Kobian Canada

Korean- Canadian Cultural Association

of Metropolitan Toronto Kre Electric

Kriger International

Kwart & Company Chartered

Accountants L & M Fasteners Lafarge North America LA Fitness

Lakeshore Accounting Inc. Lambda - Medical Lab Landmark Bus Lines Landscape Ontario Lansing Retirement

LB Heating & Air Conditioning LCI Lasercom Clinics Leader Manufacturing Inc., Learning Enrichment Foundation

Legend 3D

Legend Kitchen Gallery

Leisure World

Leisure World- O'Connor Gate LEN STAR WELDING & FABRICATORS LTD & UTECH SCAFFOLD & STEEL

FORMS INC Leo & Co Let's Get Together Lifelabs Lightenco Lighting Solutions Lina Ludmilla

Linea Design Furniture Inc. Lineman's Testing Laboratories

Link-up

Little Party Shoppe Living Assistance Services Livingston Lodge LOFT Community Services

Logogram A ltd

Longo's Love n' Learn Childcare Inc. LS travel retail North America Lush: Fresh Handmade Cosmetics LUSH FRESH HANDMADE COSMETICS

M.A.G Lighting Ltd. Electrical Contractor M. Mateluna Legal Office Macrodyne Technologies Inc. Macroproducts Ltd. Mainstav Housing

MakeLab Inc. Malcolm's Choice Maple Leaf Foods Maple Leaf Painting

Maracap Chartered Accountants

Marigolds and Onions Ltd. Markham Stouffville Hospital

Mary Centre Mayana Geneviere

Mcasphalt Industries Limited

MEA Forensic Engineers & Scientists Ltd.

MEC Electric Incorporated Medallion corporation Med-Health Laboratories

MediResource Inc. Medisvs

Medix College of Healthcare

Megacity HVAC Merge Inc Meta Centre Metrix Group Met-Scan Canada Ltd. Michael H. Keltz, CA

Michaels Mid-Toronto Community Services

Miller, Saperia & Company

Milman Company Chartered Accountant

(a Professional Corporation) Ministry of Health and Long Term Care

MOBB Healthcare

Modern Niagara Momiji Healthcare Society Mondelez Canada Inc. Moneris Solutions Montage Support Services

MonteCassino Hotel&Event Centre Montessori Education Centre

Mopped Up Morneau Shepell Morzaria Law

Moshin Kamalia Professional Corporation Mothercraft ECE Training College

Mr Lube

MS Society Of Canada-National Office

MTD Metro Tool & Dle Ltd MTE Consultants Inc

MTR Michael Roseman CA Professional

Corporation Mt Sinai Hospital

Muki Baum Accessibility Foundation

Multicultural Inter Agency Group of Peel

Multiview N49

Nanda Law Office Nanowave Technologies Inc.

Napsgaurds Narat Inc

National Event Management Nazhimiddin Apsatarov

NCommunications Neighbourhood Link

Nestle New Era HR New Tech Pioneer Newton Israelstam LLP New World Insurance

NHI Nursing & Homemakers Inc. NIA Architects Inc.

Niagara Street Consulting Nightingale Health Care Inc. Niren and Associates

NLT Global - Northern Light Technologies

Noble Construction Noramtech

North York Community House

NRK Mechanical NRT Technology Corp.

Nutemp

Nutemp Mechanical System Oakhill Distribution Inc Oak Ridges Aesthetic Centre Obsidian Group Inc **OECM**

Old Navy

One Voice Canada

Ontario Agency for Health Protection &

Promotion

Ontario Centres of Excellence Ontario Council for Int'l Cooperation

Ontario March of Dimes Ontario Nurses' Association Ontario Science Centre

Ontario Translational Research Network OPG: Ontario Power Generation

Organic Garage Osborne Recruitment Osborn-Group Outotec Ovarian Canada

OZZ Electric PACE Consulting Benefits & Pensions Ltd Padgett Business Services Toronto

PALS Staffing Services Pancon Engineering Ltd Panda Express

Panorama Internet Publishing

Paragon Security

Para Med Home Health Care Parent Action on Drugs

Parts Avata Patheon

Payworks Payroll Services

Peel Halton Local Employment Planning

Peel Plastic Products Ltd

Pegasus

Penguin Random House Canada

Penmar Automation INC

Perfect Accounting & Tax Services Perfect Choice Employment Inc

Philly Steak Picadilly Fashions

Pigeons & Thread Manufacturing Inc.

pigeons and Thread manufacturing

Pillow Architect Plan Group PL Energy Plexxus Plitea Point Architect Polar Pak Company

Polyclinic Family and Specialty Medicine

Facility Pomerleau Inc. Potential Client Preferred Health Care Inc. Premier Homecare

Premier Homecare Services Toronto Preston Shorey Standard Mechanical

Preston Willis Group- PWG Pride at Work Canada Prime Enclosures

Prince Plastic Manufacturing Ltd

Print Three Graphics Prit Pal Sidana CGA Private Practice Procom Consultants Group Ltd.

Professional Communications Inc Professional Selection Inc. Profit Accounting Pro Home Health Services Pro Insulation Contracting Provident Energy Management Inc.

PS Pharmasave PUISSANT INC Pure Staffing Solutions Pyramid Properties QA Consultants Quality Health Services Quark Expeditions

Queen West Community Health Centre

Quiet Nature Limited Ralph Lando Orvitz Chartered

Accountants

Randstad work solutions - Mississauga

Ratech Electronics Raves Accounting Inc. RBC: Royal Bank of Canada

Recovery Garment Centre- RGC

Recruiting in Motion Red Cross Society(Canadian) Red Door Family Shelter Regent Park Employment Centre Rehoboth Electrical Services Inc

Relec Inc. Resourceful Recruiting Respiron Care Plus Restoration Revive supervisions Rexdale Financial Services

Rexdale Women's Centre RGB Accounting

Right Angle Metal Fabricators

Riverdale Immigrant Women's Centre Riverdale Immigrant Women Enterprises

Robert Gore & Associates CA Robert Half Canada

Robert Kliaman CA, CPA Robetech Institute

Robin Islam Century 21 Titans Reality Inc. Roevin A Division of The Adecco Group

Rosenberg Smith & Partners Rosenthal Zaretsky Niman & Co., LLP Rotman School of Management

Rouge Media Group Inc. Rowie Walker Accounting Services ,Inc R Panacci Refrigeration Co. Ltd.

Rumanek & Company Ltd. Rumley & Chaggares, Chartered Accountant Professional Corporation

RUSH Accounting & Tax Services Inc. Rusty Halo Productions Inc

S. R. T Med. Staff Sabet Immigration & Legal Services Inc

Safety First Security Services Inc. Safeway Community Solutions

Saffa Engineering Sage Software ProvideX Technologies

Sailaja Vaniya Saint Elizabeth Health care

Salesgrowth

Sandeep S-Trip Company Santa Maria Foods ULC SAS

SAS Canada SC360 (Markham) Inc.

ScaleUp42 Scarborough Centre for Healthy

Communities

Scarborough Women's Centre scotiabank

Scotiabank Group SCS Consulting Group Ltd. Seabreeze Electric Corporation

Sean-Lee Community Nursing Search Smart Sears Canada Inc. Second Cup

Seferian Design Architect

Segal LLP Sensibill

Service Plus Aquatics Inc SF Partnership, LLP Shandiz Trading Inc

Sharma Law Office Sharp Group of Companies Sherbourne Health Centre

Sherritt International Sherway Immigration Consultancy

Shoeless Joes

Shoppers Drug Mart Head Office

Shout Clinic Sigma Process Inc.

Signature Aluminum Canada, Inc.

SILCOTECH NORTH AMERICA INC Siltech Corporation Simplistics.ca Site Technologies Inc. Siva Care Car Ltd. SJ Chartered Accountant Skilled Cleaners Inc. Skills for Change

Skills for change EO East Skin Medx Inc. Skywater

Sky Window Tech Smart & Biggar/Fetherstonhaugh

Smart Grid Tech Inc. Smileton Dental

Smith, Sykes, Leeper & Tunstall

Smith Nixon LLP

Smith Williams & Bateman Insurance

SNL Techlink

Social Inverstment Organization

Soft Choice SoftCom Group Inc Solid Line Defence paralegal

Soul Restaurant Southern Currents South Point Properties

Specialized Metal Fabricators Inc. Spectralab Scientific Inc St. Andrew's Club & Conference St Clair West Rehab Centre

St.Flizabeth Health Care St. Elizabeth Health Care

St. Helen's Meat Packers Limited St. Michael Hospital State Farm Investor Services State Street Global Services

Steam Whistle BrewingThe Roundhouse Stella's Place

Stephenson's Rental Services Stoakley-Dudley Consultants Ltd.

Strasity Strategic Mapping Inc. StreamingEdge subway Catering Subway Restaurant

Success BC Suite Collections Canada

Sumit Vats Summit Search Group Sun Life Financial Sunmed Walk-in Clinic Sunnybrook Health Sciences Sunny- Thompson Electric

SunRise Caribbean Restaurant

Supercoffee

Surinder Suri CA,CGA

Surrey Place Centre

Sury Jacqueline Defrank Goris

Sutton, Bowen & Brimley (SBB) Solutions

TabacTucker LLP Tag Build TalentMinded

Tarra Engineering Structural consultant

Task dummy **TDCNet**

TD Insurance

TD Insurance- Meloche Monnex

Technodyne Canada Teleperformance Telles Contractors

Teranet

Terminix Canada

Terrapex Environmental ltd.

Terraprobe Inc.

TES IT and Engineering Staffing Agency

TESS- York Humber

Thales

The Badminton & Racquet Club

The Bluff's Advocate

The Canadian Depository for Securities

The Corporation of Masseyhall and Roy

The corporation of the Town of Markham

The Downsview Advocate The Edge Screen Studio Inc. The Financial Search Group The Goldie Company (G) The Kangaroo Group The Lakhani Group The Learning Partnership

Thelia Sanders (Celia) The Massey Centre for Women

The Midwives Clinic The Mobile Shop The Printing Press The Profit Line Inc

Thermo Cool Thermond Engineering The Scarborough Hospital

The Tech Effect

The Toronto BareBones Bartending School The Toronto Lawn Tennis Club The University of Western Ontario

The WORKS Craft Burgers & Beer Thomson Electric Inc Thorsteinssons LLP THREE60 Legal

Three Towers Flooring Times Change Women's Employment Service

Tim Hortons goT giT

Tiros College

TMF Group
TMP Consulting Engineers Toddglen Construction

TopNotch Employment Services Inc Topper Tean Uniform service Torcom Construction Inc

Toronto Airways Ltd.

Toronto Artscape Inc

Toronto Business Development Center

Toronto College of Technology Toronto Cosmetic Clinic Toronto Dermatology Centre Toronto Don Valley Hotel & Suites

Toronto Grace Health Centre Salvation Army

Toronto Hydro

Toronto Institute of Pharmaceutical

Technology

Toronto Mental Health Association Toronto Public Library - Adult Literacy

Toronto Public Library - Annette Street

Toronto Rehab

Toronto Research Chemicals Inc.

Tostado Cafe Inc.

Total security Management-TSM

Tou & Associates Ltd. Town&Cuontry Home Inspections

Town of Markham Town of Richmond Hill

Town Planner

Track Office Furniture

Traincan

Transamerica Life Canada Transition Therapeutics Transmaerica Life Canada Trans-United Consultants Ltd. Travel Professionals International

Treibacher Industrie Inc. Trican Corporation

Trigan

Trillium Health Centre- West Toronto

Trillium Talent Resource Group Trinity Tech Inc. (Canada) Triple Metal Products

Trustwell Investigative Limited

Turner Fleischer Architects Inc

Тусо UC Baby

Ultratech Solution Unilever Canada Inc

United Association - Union for Plumbers &

Pipe Fitting Industry - UA Local 46 University of Toronto University of Waterloo University Settlement University Settlement Services Upper Canada Property Management

Uptown Healthcare Centre URBAN FELLOWS PROGRAM

Urban Garden

Vacuflo Ontario - Div of Cyclonicvacs.com

Value Village

Vector Professional Services Ltd.

Ventura Foods

VHA Home Healthcare VHA Home Health Care

viGlobal Viking Recycling Villa Colombo

Vincent Zaffino Chartered Accountants Violence Against Women, Service Elgin County

Visaline Inc

Visco Industrial Inc. (TRACTION / NAPA)

VON Canada VPC Group Inc. W. David Fulford CA

Walker & Company Chartered Accountants

Professional Corporation

Walters Inc.

Warner Levy and Company Limited

Watermark Plumbing Watt Worx Electrical Corp WD Millwrights

We care Health Services

Wells Fargo

Wellspring Odette House & The Ciach House Wesley Urban Ministries Weston Foods Canada West Park Healthcare Centre West Star Printing Ltd.

White and Greer White Shark Window Cleaning

Who Does Your Garden Wholesale Club Wil Employment Connection Williams & Partners Wilson Massage Physio Ltd Wing's Food Products

Winters Technical Staffing

WJT Distributing Inc.

Women's College Hospital Women's Habitat of Etobicoke

Women's Health in Women's Hands

Wondwossen Fekvibelu

Woodgreen Community Services

World Financial Group World Service Cargo World Star Tech

Worley Parsons Canada-Toronto

WSA Accounting & Financial Services

WVRST

Xela Enterprises LTD XWAVE Healthcare Ya Ya Foods Corp

YM Inc.

Yoga Without Borders

Yonge-Dundas Square Yorkdale Cafe Ltd (Tim Hortons)

York Region

York Region District School Board

York Rental Management Yorktown Family Services York University Yummy Market Inc.

Zelos Communications Z-Modular

Zuchter Berk Creative Caterers Inc.

7urn Industries Ltd

Our Mentors

Abu Zahid Ahmed Yousif Alexandre Azevedo Alireza Ali Khaknia Alireza Ghajani Alok Chitnis Ana Maksimovic Anshula Ohri

Aquib Mir Ardy Suri Audrey Yates Azmeer Hasan Betty Chung Bill Gentles Bryan Weeks Celia Oliveira Corina Carvallo Denis Venderov Dr. Rekish Kantaria

Fareeman Golshan Feisal Peerbaccus Gavin Amos Glen Matadeen

Faiz Qureshi

Grubinder Parmar Hannah Austin Hasan Raihan

Henry Weinman

Himel Khandker

Irina Ciurea Jack Wu Jade Shortte Jaeger Galicha Javier Mena Diep John Penaranda

Jose Napoleon Montano Cruz

Justy Thomas Karen Smith Kate Viktarovich Kleva Gouda

Lynda Davey-Longstreet

Mahesh Ram Marc Seeman Maryna Masarik Michael Hassell

Mira Lima

Mohamad Azizi Mohamed Soliman Mohinder Glover Monisha Singh Nabil Sharik Naimul Hug Navid Ahmad Nazia Iqbal Nimish Hirawat Nishant Abhinav Paula Green

Pooja Chitnis Prakrita Singh Rebecca Lewis Richa Pareek Richard Legaspi Rose Abri

Salisha Mohammed

Saluo Avelar Saman Samani Sampada Kukade Sanjay Sharma Sanju Ganglani Santaji Patil

Sharmin Ghasemi Sheila Doherty Shepher Hasan Shruti Awasthi Silvia Yee Smita Nair

Sohail Khokhawala Sonia Segura

Sudhakar Pulagam Supriya Rajaraman Tenzing Dorje Tracy Liu Valerie Briffa Vijay Santoshi Vrushalee Nachar Wayne Haymer Wayne Sun Xiaodong Zhou

Yasser Arredondo

Operations

Acknowledging the expansion of our organization, it became apparent that an operations department was essential to manage vital sectors including facilities management, building compliance, and digital transformation. In the fiscal year 2022–2023, thanks to the generous support from the Ontario Trillium Foundation, we initiated plans to enhance and improve the accessibility of our building.

Skills for Change was selected as one of 7 agencies for Canada Helps' first cohort of the Charity Growth Academy, supported by Mastercard Changeworks. Charity Growth Academy is a free digital transformation program to help Canadian charities become more digitally enabled. Through the program, Skills for Change was able to build technical skills, improve their operational processes, and develop digital mindsets by leveraging the training, expert support, grants, and tools of the program. As a result of this program, we were able to make a number of upgrades to various technological systems, including our Customer Relationship Management system.

Speaking Engagements

Skills for Change's leadership team was invited to present at a number of workshops and conferences in 2022-2023, including:

- Ontario Chamber of Commerce Tapping Into New Talent Pools Recruiting and Hiring Immigrants Panel Discussion
- TMU's Diversity Institute's Net Zero Economy Panel Discussion
- Metropolis Calgary Entrepreneurship Panel
- Metropolis Ottawa Workshop on Afghan LGBTQ+ Project
- Metropolis Ottawa The Role of Entrepreneurship in Newcomer Integration
- Cannexus 2023 Workshop on Skills for Change's Women and Girls Circle Project
- CPA Black History Month Presentation on Diversity, Equity and Inclusion





Annual General Meeting and 40th Anniversary

On October 27th, 1982 SfC was incorporated as a nonprofit and on May 1, 1983, we were officially designated as a Canadian Charity, then named Toronto Office Skills Training Program, serving 4 newcomer women from South East Asia. The Agency has evolved into what it is today – Skills for Change – serving over 16,000 immigrants, refugees and underserved communities.

This year marked our 40th anniversary and on September 28, 2022, we kicked off our celebrations during an awe-inspiring and humbling event. In attendance were two of our founders, many elected officials, former clients, current and former colleagues, board members, funders, partners and general supporters. From our founders, we were reminded that we started with four (4) clients and a few volunteers, who took an idea and leaned into it. Though we started with a few, now we are many, not only in numbers but also in talents, dedication, integrity and creativity. We held a panel discussion with the senior leadership team who shared insights into our successes over the year.

We also recognized our staff for their milestone years of service. Congratulations Tania Lewis, who celebrates 5 years with Skills for Change, Surranna Sandy who celebrates 10 years with Skills for Change, and Nicoleta Verdes and Sheila Hellier, who each celebrate 15 years with Skills for Change. Congratulations!









Government Relations

In 2022-2023, Skills for Change developed a robust government relations strategy to enhance our organization's ability to serve our constituents. Our strategy has amplified the voice and impact of our organization, enabling us to better contribute to societal progress and integration.

Skills for Change welcomed a number of government officials to our Annual General Meeting, including MPP David Smith, MPP Jill Andrews, MPP Kristyn Wong-Tam and MPP Mary Margaret McMahon.

In addition, Skills for Change had the pleasure of hosting the US Ambassador David Cohen and Consul General Susan Crystal at our head office, and welcomed a visit from Canadian Senator Andrew Cardozo.













Spotlight Series

This quarter, Skills for Change launched the 2023 Spotlight Series, where we address important topics each month through impactful and engaging conversations. We held 3 events on topics including Canada's Talent Pursuit: Immigration and Economic Growth, The Rise of Digital Economy and Digital Equity Movement, and Advancing Gender Inclusive Growth: Women in Economy. We engaged over 300 attendees and 10 panelists.







Staff Engagement

We held a number of staff initiatives 2022-2023:

- Ongoing Wellness Wednesday events
- Ongoing weekly all staff meetings
- Women's International Day event
- Inclusive Leadership and Anti-Racism Training for leaders of the organization
- Launched a Weekly CEO Update newsletter
- · Launch of staff social committee







SKILLS FOR CHANGE OF METRO TORONTO

Statement of Financial Position

March 31, 2023

	Operating Fund	Capital Fund	Total 2023		Total 2022
Assets					
Current					
Cash (Note 3)	\$ 662,653	\$ 535,313	\$ 1,197,966	\$	851,960
Term deposits (Note 4)	-	301,755	301,755		150,000
Grants and subsidies receivable	1,193,431	11,472	1,204,903		422,079
Interfund balances (Note 5)	408,796	(408,796)	-		-
Prepaids and other	54,331	9,894	64,225		132,072
	2,319,211	449,638	2,768,849		1,556,111
Capital assets (Note 6)	-	2,032,032	2,032,032		1,818,436
	\$ 2,319,211	\$ 2,481,670	\$ 4,800,881	\$	3,374,547
Liabilities					
Current liabilities					
Accounts payable and accrued liabilities	\$ 582,980	\$ 58,714	\$ 641,694	\$	688,254
Current portion of deferred revenue (Note 7)	1,694,283	19,833	1,714,116		580,254
	2,277,263	78,547	2,355,810		1,268,508
Deferred revenue (Note 7)	-	365,491	365,491		250,324
	2,277,263	444,038	2,721,301		1,518,832
Fund balances	41,948	2,037,632	2,079,580		1,855,715
	\$ 2,319,211	\$ 2,481,670	\$ 4,800,881	\$	3,374,547

Approved on behalf of the Board:

Director

Director

Director

SKILLS FOR CHANGE OF METRO TORONTO Statement of Fund Balances

Year ended March 31, 2023

	C	perating Fund		Capital Fund		Total 2023
Balance, beginning of year	\$	(51,357) \$ 1,907,072				1,855,715
Excess of revenue over expenditures		93,305		130,560		223,865
Balance, end of year	\$	41,948	\$	2,037,632	\$	2,079,580
	О	perating Fund		Capital Fund		Total 2022
Balance, beginning of year	\$	(66,457)	\$	1,803,338	\$	1,736,881
Excess of revenue over expenditures		15,100		103,734		118,834
Balance, end of year	\$	(51,357)	\$	1,907,072	\$	1,855,715

SKILLS FOR CHANGE OF METRO TORONTO

Statement of Operations

Year ended March 31, 2023

	Operating		Capital		Total	Total
	Fund		Fund	2023		2022
Revenue						
Programs revenue						
Government programs (Note 8)	\$ 6,478,651	\$	5,968	S	6,484,619	\$ 5,287,039
Enterprise programs and foundations	741,369	·	8,660		750,029	596,410
	7,220,020		14,628		7,234,648	5,883,449
Interest income	19,234		11,986		31,220	855
Fundraising	31,131		-		31,131	9,945
United Way of Greater Toronto grants	25,000		-		25,000	22,729
Rental income	-		23,051		23,051	43,889
Other service and miscellaneous income	5,081		-		5,081	24,667
	7,300,466		49,665		7,350,131	5,985,534
Expenditures						
Salaries and benefits	4,228,019		41,009		4,269,028	3,908,427
Purchased services	1,627,603		4,810		1,632,413	930,141
Occupancy cost	251,110		131,811		382,921	308,653
Office and general	281,157		22,619		303,776	270,949
Programs - client costs	300,481		-		300,481	277,201
Marketing and outreach	192,658				192,658	134,298
Amortization	-		33,966		33,966	34,818
Fundraising	11,023		-		11,023	200
Interest on debt (Note 3)			-		-	2,013
	6.892.051		234.215		7,126,266	5,866,700
	0,002,001		204,210		7,120,200	0,000,700
Excess (deficiency) of revenue over expenditures	408.415		(104 EEO)		223.865	110 024
before interfund rent usage allocation	400,415		(184,550)		223,865	118,834
Interfund rent usage allocation (Note 2)	(315,110)		315,110		-	-
-	00.05		400 500	•	000.05	440.65
Excess of revenue over expenditures	\$ 93,305	\$	130,560	\$	223,865	\$ 118,834

SKILLS FOR CHANGE OF METRO TORONTO

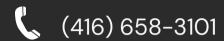
Statement of Cash Flows

Year ended March 31, 2023

	2023	2022
Cash provided by (used in)		
Operating activities		
Excess of revenue over expenditures	\$ 223,865 \$	118,834
Amortization of capital assets	33,966	34,818
Amortization of deferred capital donations	(14,628)	(15,375
	243,203	138,277
Change in non-cash working capital items		
Grants and subsidies receivable	(782,824)	228,617
Prepaids and other	67,847	(44,278
Accounts payable and accrued liabilities	(46,560)	(46,560
Deferred revenue	1,263,657	163,234
	745,323	439,290
Investing activities		
Purchase of capital assets	(247,562)	(32,031
Increase in term deposits	(151,755)	-
	(399,317)	(32,031
Financian - 44 /41		
Financing activities		(2EE 000
Decrease in demand operating bank loan	-	(255,000)
Change in cash position	346,006	152,259
Cash, beginning of year	851,960	699,701
Cash, end of year	\$ 1,197,966 \$	851,960



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